

BGE CUSTOMERS

If I am adding additional natural gas appliances to my home, will the existing gas service equipment meet increased demand?

If you are planning to install additional natural gas appliances at your home, BGE will need to determine whether the gas service pipe and meter that supply gas can meet the increased demand. BGE gas service pipes and meters are sized to handle standard applications— heating, domestic hot water, cooking and clothes drying. As explained in the gas service tariff, if an upgrade is required for standard applications for residences, BGE will provide whatever upgrades are needed except for the excess cost of on-site trenching through improved areas. If you add other non-standard equipment, such as whole-house generators, gas fireplaces and pool heaters, you may require an upgrade of the piping and meter to ensure a reliable supply of natural gas to all of your equipment. The cost of upgrades for non-standard applications is the responsibility of the customer.

You will need to contact us to evaluate your gas service and meter capacity. To start the process, submit a service application or contact the BGE new business office at 1.800.233.1854. We will provide you with a report detailing whether an upgrade of BGE gas equipment is needed. If the gas service pipe and meter capacity cannot meet the increased demand of additional non-standard appliances, or if the installation is for a non-residential customer, a cost estimate will be provided for BGE to install the new gas service and meter, to be paid by the requesting customer. Make sure you consider this potential cost when evaluating adding non-standard gas equipment.

<https://www.bge.com/MyAccount/MyService/Documents/Natural%20Gas%20and%20Electric%20Guide%2031-16.pdf>

In order for BGE to work with you efficiently, we've found it helpful to organize the project into four distinct phases:

- I. Initiation—Getting started.
- II. Design—Preparing a detailed work plan.
- III. Site Readiness—Site preparation by customer.
- IV. Construction—BGE facility installation, and site restoration.

Each phase of the process includes requirements that will enable you to advance to the next step. As with any construction project, informing us promptly of any changes will allow us to keep you informed if there are additional charges and potential schedule delays.